



Quality Statement

Mallatite Ltd has developed and implemented a quality management system which is based on the requirements of BS EN ISO 9001:2008

It is the policy of Mallatite Limited to give customer satisfaction by supplying products and services, which are fit for purpose and conform to all aspects of their specification, and delivered on time.

The company is continually improving and monitoring all aspects of its activities to ensure the customers requirements are exceeded by:

- Identifying and eliminating all forms of waste that do not bring value to the customer
- Creating competitive advantage for the whole business
- Continually adding value to the processes and all aspects of the business
- Providing high quality products and service to fully satisfy customer requirements
- To deliver correct, defect free products to our customers on time.

We use training and communication to ensure that all employees understand the quality policy, principle and advantages and how it is implemented and that we work towards a "Right First Time" methodology.

Perfection is a moving target and remains our goal!

Quality performance is everyone's responsibility, and each employee shall strive to enhance customer satisfaction and achieve Mallatite quality objectives, both internally and externally, by their actions, attitude and efforts

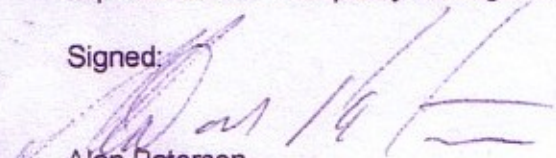
Necessary training in specific skills is undertaken by examination, testing and certification, and clear written work instructions given where necessary to ensure conformance to specification.

The management team are committed to allocating resources to training and development of staff and systems to ensure that we continue to develop our quality programme for our products both now and in the future.

Regular meetings regarding review, targets and improvements will be held, and at this time the quality objectives will be updated.

As a Managing Director I am fully committed to ensuring implementation and continuous improvement of this quality management system.

Signed:


Alan Paterson
Managing Director

Date: 03RD February 2009

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